

Crisis Intervention Training

We offer crisis intervention training to criminal justice professionals in Montgomery County. Our Crisis Intervention Specialist (CIS)

Program prepares participants to recognize signs of mental illness and to safely assist in getting help as needed. Our CIS Program is available to law enforcement personnel from other areas and jurisdictions by arrangement. Educational programs are also offered on stress management, trauma and related topics.

Interested in learning more?

For more information about our Crisis Intervention Training program:

484-754-2486

michellem@mces.org



Suicide Prevention

We provide education and information on suicide prevention to health and behavioral health providers, law enforcement agencies, emergency responders, and to community groups and organizations.

We support and actively participate in suicide prevention at the county and state levels.

We are one of many local network centers for the 988 Suicide & Crisis Lifeline and respond to calls from individuals throughout southeastern Pennsylvania.

Interested in learning more?

For more information about our Suicide Prevention program and activities:

484-754-2447

tsalvatore@mces.org

988 | SUICIDE & CRISIS LIFELINE



Montgomery County Emergency Service

Mental Health Crisis Care and Programs

50 Beech Drive
Norristown, PA 19403
610-279-6100
www.mces.org

About MCES

MCES provides crisis intervention, short-term inpatient and education related to life-threatening psychiatric emergencies and the diversion of persons with serious mental illness from inappropriate criminal justice involvement. Our goal is to help individuals **Build Better Tomorrows.**

Who we are

We are a nonprofit provider of a broad range of mental health crisis services. MCES was founded in 1974. We serve Montgomery County and neighboring counties, including Berks, Bucks, Chester, Delaware, and Philadelphia. We are licensed by the PA Department of Human Services and accredited by The Joint Commission.



How we help

We help persons **experiencing serious mental health crises and potentially life-threatening psychiatric emergencies.**

We provide person-centered care to promote and sustain recovery. We also serve individuals with co-occurring disorders.

We strive to divert persons who have criminal justice contact because of behavior related serious mental illness from inappropriate incarceration.

Our 24/7 Services



A **crisis hotline** to assist persons with behavioral health concerns to develop solutions and identify resources as needed.



A **crisis response center** to provide direct assistance, crisis counseling, emergency psychiatric evaluation, and referrals for inpatient care as needed.



Inpatient psychiatric care given by our multi-disciplinary treatment team to stabilize adults with acute symptoms of mental illness and develop plans for aftercare.



A **psychiatric emergency medical service (EMS)** to transport persons in an active psychiatric emergency for assessment and treatment.



A **dedicated call center** to tend to 988 callers originating from Montgomery and Delaware Counties.



Scan QR code

Find us easily with our interactive location map.



Equal Access to Service

Admissions, the provision of services, assignment of patients and clients, and referrals shall be made without regard to race, color, religious creed, disability, age, sex, sexual orientation, national origin or ancestry, ethnicity, marital status, or limited English proficiency.

Patients and clients shall not be referred to those facilities known to be in non-compliance with the provisions of the Pennsylvania Human Relations Act.

Program services shall be made accessible to eligible persons with disabilities through the most practical and feasible economic means available. These methods include, but are not limited to; equipment redesign, the provision of aids, and use of alternative delivery locations. Structural modifications shall be considered only as a last resort among available methods.

Insurance and Payment

As applicable by program, we accept Medicare, Medicaid, most managed care and commercial insurance plans, and offer a sliding fee scale. Individualized payment arrangements are also available.

MCES is a charitable organization under IRS Section 501(c)3. Our care is provided based on need. We accept tax deductible contributions to extend availability of our services and programs.

For more information, visit www.mces.org