

Information for Visitors

Visiting Hours

Tuesdays: 6:00 PM to 6:50 PM for Center Hall patients – Visitors must arrive by 5:50 PM but no later than 6:00 PM.

Tuesdays: 7:00 PM to 7:50 PM for North Hall patients – Visitors must arrive by 6:50 PM but no later than 7:00 PM.

Visiting Information

- Patients may have one visitor per visiting period. The visitor will be required to stay for the entire visiting time period.
- Patients will be permitted to have a visitor of their choice after day five (5) of their admission. The visitor must meet the criteria below.
- **Visitors must be 21 or older to visit on the unit.**
- Approved visitors are: parents, grandparents, siblings, children, in-laws, aunts/ uncles, cousins, spouses, significant others (examples being fiancée/fiancé, life partner, caregiver, landlord) and sole support for patients with no family.
- Clergy, attorneys, and mental health professionals may arrange alternate visitation times with the treatment team.
- For the safety of all patients and staff, visitors should not visit if they are experiencing cold symptoms, fever, cough, shortness of breath, sore throat, or diarrhea or have recently been exposed to someone with these symptoms.
- MCES reserves the right to deny or terminate any visit.
- Visitors are required to show state issued photo identification prior to visiting.
- Lockers are provided for items that are not permitted on the unit. Visitors should keep the locker key during their visit and return the key to the locker to retrieve their items when leaving. Visitors are strongly encouraged to leave any valuables, bags, etc. in their vehicle.
- MCES is not responsible for items left in the visitor's lockers.
- Visitors can keep their wallet, keys and cell phone during visits but they must be placed in the small locked storage bag that is provided. They can keep the bag with them and it will be unlocked prior to leaving the building.
- Visitors may bring up to \$5.00 in single bills to purchase a snack for the patient to consume during the visit.
- Food and drink may not be brought in by visitors. When patients have money, they are able to order out on Saturdays. Menus will be provided from approved restaurants.
- All visitors must pass through the metal detector. Any visitor who cannot successfully pass through the metal detector may not visit.
- Visitors will have their hand stamped prior to visiting and must display the stamp when entering and exiting the unit.
- Visitors must complete and sign the visitors pass when entering and exiting the unit.

- All visits will take place in the Dining Room. There will be no visiting in patient rooms.
- If, while visiting, the emergency/fire alarm sounds, please follow the directions of the staff.
- For visitor and patient safety, please do not attempt to intervene in any problematic situations.
- Confidentiality is of the utmost importance at MCES. Please do not disclose the presence of any individual to others outside of the hospital.
- Safety Liaisons will terminate visit if visitor uses inappropriate language or exhibits inappropriate behavior.

Personal Belongings

- Patients can have no more than three (3) changes of clothing, including what they are wearing. Please label all clothing with a marker or laundry tape.
- Personal property including clothing and money can be dropped off and is accepted 24 hours/day. Money will be available to the patient on Tuesdays and Fridays, otherwise it is deposited in the patient safe.
- Clothing and items brought for a patient must be inspected and labeled. These items are searched in the Crisis Department prior to being sent to the unit. These items will be made available for the patient following visiting hours and will then become the patient's responsibility.
- Visitors may bring up to \$5.00 in single bills to purchase a snack for the patient to consume during the visit.
- There are items that are prohibited on the unit. A full list of prohibited items is posted in the Crisis Department reception area.
 - No weapons or sharp objects of any kind.
 - No drugs, alcohol or over-the-counter and/or prescription medication.
 - No expensive clothing or valuables.
 - No steel toe boots, boots with heels or heavy outside footwear.
 - No provocative clothing.
 - No matches, lighters or flammable items.
 - No cameras, tape recorders, cell phones or pagers.
 - No tobacco products. **MCES is a non-smoking facility.**

Contacting Patients

- Please understand that because the patient's stay is generally short, mail and parcels may not arrive before discharge and will be returned to sender.
- Calls may be received and made on the unit from 7:30 AM to 10:30 PM. Phones may be turned off during group times to encourage group attendance.
- Patient phone numbers are North Hall (610) 279-6105 and Center Hall (610) 279-6106.