

Other SE PA Crisis Services:

- Bucks County
Lenape Valley Foundation
800-499-7455
- Berks County
Service Access & Mgt. (SAM)
610-236-0530
- Chester County
Valley Creek Crisis Center
877-918-2100
- Delaware County
Crisis Connections Team
855-889-7827
- Montgomery County
Access Mobile Crisis Service
855-634-4673
- Philadelphia County
Phila DBHIDS
215-685-6440
- PA Support & Referral Helpline
PA Dept. of Human Services
855-284-2494
- Crisis Text Line
Text HOME to 741741

About MCES:

MCES is a nonprofit organization founded in 1974. MCES services are licensed by the PA Department of Human Services and accredited by The Joint Commission.

Our other programs include adult inpatient psychiatric care and a psychiatric emergency medical service (EMS).

We offer crisis intervention training to police officers and suicide prevention information to the community.

We are a member of the National Suicide Prevention Lifeline Network.



Crisis Intervention Services



**Montgomery County
Emergency Service
50 Beech Drive
Norristown, PA 19403
610-279-6100
www.mces.org
@MCES1**

The MCES Crisis Department provides 24/7 crisis intervention services to adults (age 18 and over) experiencing or at risk of serious mental health crises or potentially life threatening psychiatric emergencies. We also serve and support family members, providers, and others seeking help for someone in a crisis situation.

We promote client self-determination, hope, and empowerment. Services are person-centered, trauma sensitive, recovery-oriented, strength-based, and build personal coping skills. Services are as brief as possible and enhance community living.

Our crisis intervention services are available on a walk-in basis at our crisis center or by phone through our crisis hot line.

Our services include:

- Information about mental illness, substance abuse, and other needs
- Assistance with involuntary psychiatric evaluations for persons felt to be a danger to self/others
- Walk-in/call-in crisis screening and assessment
- Walk-in/call-in supportive crisis counseling
- Psychiatric evaluations to determine need for inpatient psychiatric care
- Aiding police officers in safely resolving mental health calls
- Arranging inpatient or residential mental health care as necessary
- Coordinating MCES ambulance transport of patients from EDs to MCES and other facilities

We accept referrals from, and we refer to ,other crisis services, hospital emergency departments, outpatient behavioral health providers, adult, adolescent, older adult inpatient psychiatric facilities, substance use treatment services, criminal justice agencies, and other community resources.

As appropriate on a case-by-case basis, we work to divert persons in crisis from psychiatric hospitalization and with police departments to divert persons with criminal justice contact due to psychiatric symptoms from possible incarceration.

Crisis services are provided at no cost under contract with the Montgomery County Department of Health and Human Services. Emergency psychiatric evaluations are covered by most insurers.