

ABOUT MCES

Montgomery County Emergency Service, Inc., is a non-profit corporation founded in 1974. It is a licensed provider of inpatient and outpatient psychiatric services and drug and alcohol services and is accredited by The Joint Commission.

MCES offers services to individuals and families dealing with behavioral health crises associated with mental illness, substance abuse, or both.

MCES services include:

- A Crisis Hotline
- Telephone Crisis Support
- Walk-In Crisis Service
- Emergency Psychiatric Evaluation
- Inpatient Care
- Psychiatric Ambulance Service (EMS)

MCES also offers community outreach, education, and forensic services to the criminal justice system in dealing with individuals with serious behavioral health problems or developmental disabilities.

MCES has a history of innovation in serving individuals with serious mental illness. We have been nationally recognized many times over the years as a model for the provision of crisis intervention services and for diverting mental health consumers who become involved with the criminal justice system from incarceration, when appropriate.

MCES is a strong and longstanding advocate for suicide prevention and offers information about recognizing and addressing suicide risk and suicide loss. We are part of the National Suicide Prevention Lifeline Network.

ABOUT CAROL'S PLACE

Carol's Place is a crisis residential program (CRP), licensed by the Pennsylvania Department of Human Services and accredited by The Joint Commission. It has been in operation since 1998 and was the first such program in Montgomery County and among the first in southeastern Pennsylvania.

Carol's Place is named in memory of the late Carol Caruso, who served as its director for many years.

Carol was a strong advocate for persons with mental illness and for mental health services.

She was an active volunteer with the National Alliance on Mental Illness (NAMI) at the county, state, and national levels and served as the Executive Director of NAMI Montgomery County.



610-279-6100 • www.mces.org



WHAT IS CAROL'S PLACE

Carol's Place is a voluntary, consumer-oriented alternative to inpatient care for individuals experiencing an acute psychiatric crisis that does not require inpatient treatment. Our service may be used as a step-down from an inpatient hospital care.

Carol's Place occupies an important place on the mental health service continuum in Montgomery County. It is a home-like setting that promotes recovery, resilience, and wellness. Treatment is provided to resolve the issues that prompted the crisis and identify needed supports in the community to prevent them from re-occurring.

Carol's Place is located on the grounds of Eagleville Hospital at 100 Eagleville Road, Eagleville PA. It is a handicap accessible treatment facility, staffed around the clock.

MISSION

Carol's Place offers adults experiencing mental health crises a warm home-like setting where enhance self-awareness and self-care skills to increase stability and foster personal wellness and recovery.

Whether a client is referred from the community or is stepping down from inpatient treatment, our goal is to support them in finding a place within themselves where choice happens. This, coupled with outstanding case management, medication management services, as well as group and individual therapy, supports clients in moving forward in their lives.



PHILOSOPHY

Treatment goals are best defined by the consumer with staff providing tools to achieve those goals. Developing hope, meaning, purpose, and managing disabilities are important pillars of the program.

SERVICES

- Nursing and Psychosocial Assessment
- Psychiatric Assessment
- Individualized Treatment Planning
- Individual and Group Counseling
- Dual Diagnosis Education/Integrated Care
- Social and Recreational Activities
- Twelve Step Meetings
- Linkages to Community Supports
- Discharge Planning and Follow-up
- Advocacy and Support
- Relapse Prevention/Symptom Management
- Medication Education

ELIGIBILITY

Carol's Place serves individuals age 18 and older who voluntarily accept mental health treatment and:

- are at risk of hospitalization;
- need an emotionally supportive treatment milieu to facilitate crisis resolution; and/or
- need assistance to establish or improve a support system.

Pennsylvania Medicaid/Medical Assistance (Behavioral Health Choices and fee-for-service) and some private insurances (please call for more information). Private pay arrangements are available.

ADMISSIONS AND REFERRALS

Direct admission offered 24 hours/, 7 days/week.

Referrals are accepted from any source, including:

- Consumers
- Family Members
- Case Managers
- Recovery Coaches
- Peer Specialists
- Outpatient Mental Health Providers
- Emergency Departments
- Psychiatric Hospitals

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