

Suicide Prevention:

We provide education and information on suicide prevention to health and behavioral health providers, law enforcement agencies, emergency responders, and to community groups and organizations.

We support and actively participate in suicide prevention efforts at the county and state levels.

We are part of the National Suicide Prevention Lifeline Network and respond to calls from area codes throughout southeastern Pennsylvania.

For more information about our suicide prevention activities:

484-754-2447

tsalvatore@mc.es.org



For Veteran's Crisis Line Press [1]

Crisis Intervention Training:

We have offered crisis intervention training to police officers and other criminal justice professionals in Montgomery County since 1976. Our Crisis Intervention Specialist (CIS) Program prepares participants to recognize signs and symptoms of mental illness and developmental disability and to safely assist in getting help as needed.

Our CIS Program is available to law enforcement personnel from other areas and jurisdictions by arrangement. Educational programs are also offered on stress management, trauma and related topics.

For more information about our crisis intervention trainings:

484-754-2486

michellem@mc.es.org



Mental Health Crisis Care and Programs

**Montgomery County
Emergency Service
50 Beech Drive
Norristown, PA 19403
610-279-6100
www.mc.es.org
@MCES1**

Who we are:

We are a nonprofit provider of a broad range of mental health crisis services founded in 1974. We serve Montgomery County and the neighboring counties of Berks, Bucks, Chester, Delaware, and Philadelphia.

We are licensed by the PA Department of Human Services and accredited by The Joint Commission.



How we help:

We help persons experiencing serious mental health crises and potentially life-threatening psychiatric emergencies.

We provide person-centered care to promote and sustain recovery. We serve persons with co-occurring disorders.

We strive to divert persons who have criminal justice contact because of behavior related to serious mental illness from inappropriate incarceration.

Our 24/7 services:

- * A crisis hot line to assist persons with behavioral health problems to develop solutions and identify resources as needed.
- * A Crisis Response Center to give direct assistance, crisis counseling, emergency psychiatric evaluations, and referrals for inpatient care as needed.
- * Carol's Place, a short stay crisis residential program supporting recovery in a homelike setting for adults to lessen risk of hospitalization.
- * Inpatient psychiatric care given by multi-disciplinary treatment team to stabilize adults with acute symptoms of mental illness and develop plans for aftercare.
- * A psychiatric emergency medical service (EMS) to transport persons in a psychiatric emergency for assessment and treatment.
- * Montgomery County Commitment Office assists with arranging involuntary care of persons felt to be a danger to themselves or others because of serious mental illness.

Equal access to service:

Admissions, the provision of services, assignment of patients and clients, and referrals shall be made without regard to race, color, religious creed, disability, age, sex, sexual orientation, national origin/ancestry, ethnicity, marital status, or limited English proficiency (LEP).

Patients and clients shall not be referred to those facilities known to be in non-compliance with provisions of the Pennsylvania Human Relations Act.

Program services shall be made accessible to eligible persons with disabilities through the most practical and feasible economic means available. These methods include, but are not limited to, equipment redesign, the provision of aids, and the use of alternative delivery locations. Structural modifications shall be considered only as a last resort among available methods.

Insurance & payment options:

As applicable by program, we accept Medicare, Medicaid, most commercial insurance plans, and offer a sliding fee scale and develop individualized payment arrangements.

MCES is a charitable organization under provision of IRS Section 501 (c)3 that provides care based on need. We accept tax deductible contributions in any amount to extend availability of our services and programs.