

Montgomery County Emergency Service, Inc. (MCES)

Financial Assistance Policy (FAP) Plain Language Summary

MCES provides financial assistance and charity care to patients that have established a need for emergency psychiatric treatment and the inability to pay for services meeting eligibility criteria outlined in the FAP.

What are the FAP eligibility requirements?

FAP eligibility is based on family size and income according to the annual US Federal Poverty Guidelines (FPG). Family income at 0% to 199% qualifies for full financial assistance with no charges billed to the patient. Family incomes at 200% to 500% of the FPG qualifies for partial financial assistance on a sliding fee scale. Eligibility requirements are updated annually.

How do you apply for FAP assistance?

You may qualify for financial assistance for the services provided at MCES. Please contact the patient resources department regarding our charity care, financial assistance and Medical Assistance (MA) application policies (see contact information below).

How can you get a free copy of the MCES FAP and application form?

A free copy of the FAP and the FAP application form are available on the MCES web site (www.mces.org) or by contact the MCES Patient Resources Director by phone or mail as follows:

Patient Resources Director
MCES
50 Beech Drive, Norristown, PA 19403

484-754-2470

In what languages is the FAP and application form available?

The FAP and the application form are available in Spanish.

What is the limit to which an FAP-eligible may be charged?

After the patient's account is reduced by the financial assistance adjustment based upon the FAP, the patient is responsible for the remainder of their outstanding liability which will be no more than the amount general billed (AGB) to individuals who have insurance coverage for emergency or medically necessary care. The AGB percentage is calculated by using claims allowed by all payers for services with a discharge date from the previous year.